



Preventative Maintenance & Calibration and Installation and Training Services

NOT A SERVICE CONTRACT—A SERVICE SAVER!

PM&C isn't a service contract—our worldwide service departments take care of all repairs. PM&C is on-site maintenance and calibration service, available on a regular schedule, for your test instruments. Wherever you are located, it is a practical, cost-effective way to make sure your instruments maintain proper working performance. The PM&C team of highly-qualified, trained technicians evaluate each individual machine's conformity to applicable industry standards.

PREVENTATIVE MAINTENANCE

Each PM&C team technician is equipped with a set of procedures to sustain your equipment's peak performance throughout its lifetime. A detailed checklist of tasks is carefully executed, the results of which are delivered to you.

CALIBRATION

Instruments in your facility will be calibrated using industry-wide, internationally-recognized (NIST, etc.) standards. The machine is then labeled and documented with a TMI Group calibration record. All calibration records are maintained in TMI's own database, and copies are furnished to you following each visit as well as upon request. Through this system of scheduled maintenance, TMI can help you improve productivity by reducing the need for service calls, thus reducing downtime.

THE TMI GROUP DELIVERS TOTAL SUPPORT

TMI's PM&C service is just one part of our total commitment to customer support. If our PM&C technician cannot bring a particular machine up to specification, a return authorization is issued, or field service is arranged. Our Technical Support Staff around the world offers specialized set-up and training services and expert telephone assistance.

TMI's PM&C service can be utilized for test equipment from Testing Machines Inc, Messmer Instruments, Büchel, Adamel Lhomargy and many other manufacturers. Find out how we can help minimize service interruptions and maximize your machines' efficiency. Just call, fax or e-mail the nearest TMI Group office to request more information

HASSLE-FREE INSTALLATION AND TRAINING GET YOU UP AND RUNNING!

TMI's Installation and Training Services ensure smooth set-up and training for your new instrument(s). Our trained technicians are available to install your instrument and train all of your operators to save costly downtime and facilitate immediate use.

Training is also available at your facility or ours, to assist your operators with any questions they may have, and to allow you to profit from your testing process.

If you have any questions or would like a quotation on these services, please contact your nearest TMI Group sales office. They will be pleased to assist you.



The TMI Group of Companies



www.testingmachines.com

- Testing Machines Inc.** 40 McCullough Drive, New Castle, DE 19720 USA
Tel: 800-678-3221 (USA) or (302) 613-5600, Fax: (302) 613-5619, e-mail: info@testingmachines.com
- Messmer Instruments Ltd.** Unit F1 Imperial Business Estate, West Mill, Gravesend, Kent DA11 0DL UK
Tel: +44 (0)1474 566488, Fax: +44 (0)1474 560310, e-mail: messmer@testingmachines.com
- Büchel BV** Fokkerstraat 24, 3905 KV Veenendaal, Netherlands
Tel: +31 (0)318 521500, Fax: +31 (0)318 540358, e-mail: buchel@testingmachines.com
- Adamel Lhomargy SAS Z.A.** de l'Habitat, Batiment 6, Route d'Ozoir, 77680, Roissy en Brie, France
Tel: +33 (0)1 64409210, Fax: +33 (0)1 64409211, e-mail: adamellhomargy@testingmachines.com
- TMI Canada** 6 Ronald Drive, Montreal West, Quebec H4X 1M8
Tel: (514) 489-8491, Fax (514) 489-6044, e-mail: canada@testingmachines.com